Federal State Autonomous Educational Institution of Higher Education
PEOPLES' FRIENDSHIP UNIVERSITY OF RUSSIA
NAMED AFTER PATRICE LUMUMBA
RUDN University

Higher School of Management

educational division (faculty/institute/academy) as higher education programme developer

FINAL STATE EXAMINATION SYLLABUS

Recommended by the Didactic Council for the Field of Study:

43.04.02 Tourism

(field of studies / speciality code and title)

The final state examination is implemented within the professional education programme of higher education:

Business Processes in Tourism and Hospitality

higher education programme profile/specialisation title

2024

1. FINAL STATE EXAMINATION GOAL AND TASKS

The goal of the final state examination within the framework of the implementation of higher education programme "Business Processes in Tourism and Hospitality" is to check the conformity of the students' training outcomes as the programme results with the relevant requirements of the Federal State Educational Standard of Higher Education or the RUDN University Educational Standards.

The tasks of the final state examination include the following:

- checking the quality of training a person basic humanitarian knowledge, natural science laws and phenomena necessary for professional activities of a graduate;

- identifying the level of theoretical and practical readiness of a graduate to perform professional tasks in compliance with the qualification obtained;

- establishing the degree of a person's desire for self-development, improving their qualifications and skills;

- exploring the formation of a graduate's sustainable motivation for professional activities in compliance with the types of tasks of professional activities provided for by the Federal State Educational Standard of Higher Education or the RUDN University Educational Standards;

- assessing the level of graduates' ability to find organizational and managerial solutions in non-standard situations and evaluating graduates' readiness to bear responsibility for them;

- ensuring the integration of education and scientific and technical activities, increasing the efficiency of using scientific and technological achievements, reforming the scientific sphere and stimulating innovation;

- ensuring the quality of specialists' training in compliance with the requirements of the Federal State Educational Standards of Higher Education or the RUDN University Educational Standards.

2. REQUIREMENTS FOR HIGHER EDUCATION PROGRAMME COMPLETION AND LEARNING OUTCOMES

A student who has not failed tests or exams and who has fully completed the curriculum or the individual curriculum of the higher education programme is allowed to take the final state examination.

On completing the higher education programme a graduate is expected to master the following **generic competences** (GCs):

Code and Descriptor of Generic Competences
GC-1. Able to search, critically analyze problem situations based on a systematic approach, and develop an action strategy
GC-2. Able to manage a project at all stages of its life cycle
GC-3. Able to organize and manage the teamwork developing a team strategy to achieve the set goal
GC-4. Able to apply modern communication technologies in the state language of the Russian Federation and foreign language(s) for academic and professional interaction
GC-5. Able to analyze and consider cultural diversity in the process of cross-cultural interaction
GC-6. Able to identify and implement priorities for own activities and ways to improve them based on self-assessment
GC-7. Able to:

search for the necessary sources of information and data, perceive, analyze, remember and transmit information using digital means, as well as using algorithms when working with data received from various sources in order to effectively use the information received to solve problems;

evaluate information, its reliability, build logical conclusions based on incoming information and data.

- **general professional competences** (GPCs):

Code and Descriptor of General Professional Competences
GPC-1. Able to form a technological concept for a tourism organization, organize the implementation of technological innovations and software in tourism
GPC-2. Able to carry out strategic management of tourism activities at various management levels
GPC-3. Able to develop and implement quality management systems for services in the tourism sector
GPC-4. Able to develop and implement marketing strategies and programmes in tourism
GPC-5. Able to provide justification, development and implementation of the enterprise's economic strategy, priority areas of its activities and know how to assess the effectiveness of management decisions
GPC-6. Able to plan and apply approaches, methods and technologies of applied scientific research in the chosen field of professional activity
GPC-7. Able to carry out teaching activities in main professional educational programmes and continuing professional programmes

- **professional competences** (PCs):

Code and Descriptor of Professional Competences
PC-1. Able to carry out strategic planning of, organizing and supervising activities in tourism at various management levels
PC-2. Able to manage project development, justification and implementation, introduce changes in tourism
PC-3. Able to manage reforming and restructuring tourism enterprises
PC-4. Able to manage the implementation of technological innovations and modern information and communication technologies to ensure the competitiveness of tourism facilities
PC-5. Able to apply scientific concepts of research and modelling to justify strategic decisions for the development of the tourism sector at various management levels
PC-6. Able to organize and conduct vocational training and education, advanced training in educational organizations under vocational training programmes in tourism
PC-7. Able to assess the effectiveness of management decisions on choosing a concept, developing and implementing a plan for the tourism enterprise development strategy
PC-8. Able to develop marketing concepts for tourism enterprises and implement them using information and communication tools
PC-9. Able to apply international experience in managing resources and quality of services of tourism organizations

3. FINAL STATE EXAMINATION PROCEDURE

The final state examination can be conducted both in in-person format (students and the state examination committee are at RUDN University during the examination), and

through the use of distance learning technologies (DLT) available in the RUDN Electronic Information and Educational Environment.

The procedure for in-person or DLT-facilitated final state examination is regulated by the relevant local normative act of RUDN University.

The final state examination within the framework of the higher education programme "Business Processes in Tourism and hospitality" includes:

- preparing and defending the graduation qualifying paper (master's degree thesis).

4. STATE EXAM PROCEDURE

The procedure for state exam is not included in the final state examination.

5. REQUIREMENTS FOR GRADUATION QUALIFYING PAPER (DEGREE THESIS) AND PROCEDURE FOR ITS DEFENCE

The degree thesis is a graduation qualifying paper that the student (several students in a team) prepares to demonstrate their level of competence and work readiness.

The list of the themes of degree theses offered to students for further work is approved by the order of the head of the educational department (faculty/institute/academy) that runs the higher education programme, the respective information is delivered to the students by the programme head no later than six months before the final state examination date.

The students are allowed to suggest their own themes for the theses under the set procedure.

The student (students) is/are allowed to defend their thesis only if this fully completed degree paper is signed by the respective graduate(s), the supervisor, the consultant (if any), the heads of the educational department and educational division; the thesis is also subject to the external review procedure (mandatory for master's and specialist's programmes) and the plagiarism check (in the "Antiplagiarism" system). The review of the graduation qualifying paper by the supervisor shall be attached as well.

No later than 14 days before the date of the thesis defence, a rehearsal of the procedure is held at the presence of the degree thesis supervisor and other academic staff of the educational department in order to timely identify and eliminate shortcomings in the structure, content and design of the degree thesis.

The degree theses are introduced to the State Examination Board members at the public defence procedure. It includes the students' oral reports with mandatory multimedia (graphic) presentations that introduce the main content of the thesis.

At the end of the reports, the students reply orally to the State Examination Board members' questions regarding the subject, structure, content of the paper and the profile/ specialisation of the higher education programme. The reports and / or answers to the Board members' questions may be delivered in a foreign language.

The stages of the graduation qualifying paper preparation, the requirements for its structure, volume, contents and design, as well as the list of mandatory and recommended documents submitted for defence are specified in the relevant guidelines.

The degree thesis defense results are evaluated in accordance with the methodology set forth in the assessment toolkit that is specified in the Appendix to the syllabus.

6. REQUIREMENTS FOR EQUIPMENT AND TECHNOLOGY SUPPORT FOR FINAL STAE EXAMINATION

The master's thesis defense takes place in the structural divisions of the educational organization, which are fully equipped with the necessary equipment and a set of specialized furniture; board (screen) and technical means of multimedia presentations, and also comply with safety requirements when conducting state examinations.

7. RESOURCES RECOMMENDED FOR FINAL STATE EXAMINATION

Laws and Regulations:

1. Federal Law No. 132-FZ dated 24 November 1996 "On Fundamentals of Tourism Activities in the Russian Federation" (latest edition) https://fzrf.su/zakon/ob-osnovah-turistskoj-deyatelnosti-132-fz/

2. Federal target-oriented programme "Domestic and Inbound Tourism Development in the Russian Federation (2019-2025)" https://www.russiatourism.ru/contents/deyatelnost/programmy-i-proekty/federalnaya-tselevaya-programma-razvitie-vnutrennego-i-vezdnogo-turizma-v-rossiyskoy-federatsii-2019-2025-gody-/

3. Strategy for Tourism Development in the Russian Federation until 2035 http://government.ru/docs/37906/

4. Civil Code of the Russian Federation, Part One No. 51 dated 30 November 1994 - // SZ RF. – 1994. – No. 32. – Art. 3301

5. Labor Code of the Russian Federation No. 197-FZ dated 30 December 2001 // SZ RF. – 2002. – No. 1 (Part 1). – Art. 3.

6. Law of the Russian Federation No. 2300-1 dated 07 February 1992 "On Protection of Consumer Rights" (latest edition).

7. Federal Law No. 294-FZ dated 26 December 2008 "On Protection of Rights of Legal Entities and Individual Entrepreneurs in Exercising State Control (Supervision) and Municipal Control" (latest edition).

8. Decree of the Government of the Russian Federation No. 1085 dated 9 October 2015 (as amended on 18 July 2019) "On Approving Rules for Providing Hotel Services in the Russian Federation."

9. Decree of the Government of the Russian Federation No. 447 dated 14 April 2017 "On Approving Requirements for Anti-Terrorism Security of Hotels and Other Accommodation Facilities and Safety Passport Form for These Facilities."

10. Order of the Ministry of Culture of Russia No. 1215 dated 11 July 2014 "On Approving procedure for classifying tourism industry facilities, including hotels and other accommodation facilities, ski slopes and beaches, carried out by accredited organizations."

Main Readings:

1. Brand Fusion: Purpose-driven Brand Strategy / T. Smith, T. Williams. - De Gruyter, 2022. URL: https://lib.rudn.ru/MegaPro/UserEntry?Action=Link_FindDoc&id=511137&idb=0

2. Brand Management / Edited by F. Pollák, P. Markovič. – London: IntechOpen, 2022. – 100 p. – ISBN 9781803560007, 9781803559995, 9781803560014. –

– Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/97208

3. Corporate Finance for Long-Term Value / D. Schoenmaker, W. Schramade. – Berlin: Springer Nature, 2023. – 630 p. – 9783031350092, 9783031350085. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/117558

4. Current Trends in Tourism under COVID-19 and Future Implications / Edited by Z. Kruczek, B. Walas. – Basel: MDPI, 2023. – 434 p. – ISBN 9783036594910, 9783036594903. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/128837

5. Digital Business Models / S. Ronteau, L. Muzellec, D. Saxena, D. Trabucchi. – Berlin: De Gruyter, 2022. – 182 p. – ISBN 9783110762556, 9783110762419, 9783110762594. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/96546

6. Embracing Online Pedagogy: The New Normal for Higher Education / Edited by S. Fan, Y. Yang, S. Fraser. – Basel: MDPI, 2023. – 198 p. – ISBN 9783036586229, 9783036586236. – – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/114012

7. Entrepreneurship Education in Tourism and Hospitality Management / Eds. Bagri, S. C., Dhodi Rakesh Kumar and Junaid K. C. - Электронные текстовые данные. - Business Science Reference, 2022. URL: https://lib.rudn.ru/MegaPro/UserEntry?Action=Link_FindDoc&id=510983&idb=0

8. Future Challenges in the Framework of Integrated and Sustainable Environmental Planning / Edited by S. Veintimilla, A. Tomás. – Basel: MDPI, 2023. – 404 p. – ISBN 9783036573809, 9783036573816. Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/100797

9. Management and Visualisation. Seeing Beyond the Strategic / G. Fletcher. – Abingdon: Taylor & Francis, 2023. – 140 p. – ISBN 9781000851281, 9781032302515, 9781032302522, 9781003304166. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/121348

10. Place Branding and Marketing from a Policy Perspective. Building Effective Strategies for Places / V. Mabillard, M. Pasquier, R. Vuignier. – Abingdon: Taylor & Francis, 2024. – 352 p. – ISBN 9781003286189, 9781032260358, 9781032260310. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/128361

11. Quality Control. Intelligent Manufacturing, Robust Design and Charts / Edited by P. Li, P. Pereira, H. Navas. – London: IntechOpen, 2021. – ISBN 9781839624988, 9781839624971, 9781839624995. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/67906

12. Quality Management and Accounting in Service Industries. A New Model of Quality Cost Calculation / W. Sadkowski, P. Jedynak. – Abingdon: Taylor & Francis, 2022. - 208 p. – ISBN 9781000610833, 9781032229843, 9781032229812, 9781003275022. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/81632

13. Research Ethics for Students in the Social Sciences / J. Bos. – Berlin: Springer Nature, 2020. – 287 p. – DOI 10.1007/978-3-030-48415-6. – – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/36423

14. The Dynamics of Influencer Marketing / Edited by J. Alvarez-Monzoncillo. – Abingdon: Taylor & Francis, 2023. – 220 p. – ISBN 9780367678906, 9780367680916, 9781000686937. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/90727

15. The Growth Advantage: A Business Blueprint for the Ultimate Competitive Edge / B. Lisser. - Электронные текстовые данные. - Rowman & Littlefield Publishers, 2022. URL: https://lib.rudn.ru/MegaPro/UserEntry?Action=Link_FindDoc&id=511271&idb=0

16. Tourism Destination Management / M. Rodríguez-Díaz, T. Espino-Rodríguez. – Basel: MDPI, 2019. – 122 p. – ISBN 9783039214723, 9783039214716. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/61030

17. Tourism Economics / Edited by A. Panasiuk. – Basel: MDPI, 2023. – 176 p. – ISBN 9783036560458, 9783036560465. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/96710

18. Tourism, Smart Specialization and Sustainable Development / Edited by J. Romão. – Basel: MDPI, 2021. – ISBN 9783039436712, 9783039436729. – Text: electronic // Lan: electronic library system. – URL: https://directory.doabooks.org/handle/20.500.12854/68410

Additional Readings:

1. Ba, Claudia, ed. The Power of New Urban Tourism: Policies, Representations and Contestations. London; Routledge, 2022. Print.

2. Bashynska, I., Lytovchenko, I., & Kharenko, D. (2019). Sales tunnels in messengers as new technologies for effective Internet-marketing in tourism and hospitality. International Journal of Innovative Technology and Exploring Engineering, 8(12), 594-598.

3. Big Data for Better Tourism Policy, Management, and Sustainable Recovery from COVID-19. Published: December 2021 Pages: 86, eISBN: 978-92-844-2309-5 | ISBN: 978-92-844-2308-8

4. Charles Hampden -Turner, Fons Trompenaars. Riding Waves of Culture. Understanding Cultural Diversity in Business. London, Nicholas Brealy, Reprinted with corrections 1998, Print. ISBN 1-85788-176-1

5. Curd, Martin and Stathis Psillos, "The Routledge Companion to Philosophy of Science" (Abingdon: Routledge, 01 авг 2013), accessed 10 ноя 2023, Routledge Handbooks Online.

6. Dallen J. Timothy, Alon Gelbman. Handbook of Borders and Tourism. Routledge , London, 2022, ebook,DOIhttps://doi.org/10.4324/9781003038993

7. Design and Analysis in Educational Research: ANOVA Designs in SPSS® 1st Edition, Routledge; 1st edition (April 21, 2020), Hardcover: 296 pages, ISBN-10: 1138361119, ISBN-13: 978-1138361119

8. Educational Research: Planning, Conducting, and Evaluating Quantitative and Qualitative Research (6th Edition) 6th Edition, Pearson; 6th edition (February 16, 2018), Language: English, Paperback: 672 pages, ISBN-10: 0134519361, ISBN-13: 978-0134519364

9. Encyclopedia of Tourism Management and Marketing. Dimitrios Buhalis. 2022. 3528p. https://www.e-elgar.com/shop/gbp/encyclopedia-of-tourism-management-

and-marketing-9781800377479.html

10. European journal of economics and management sciences (2023) (https://cyberleninka.ru/journal/n/european-journal-of-economics-and-management-sciences?i=1122934)

11. European journal of economics and management sciences (2023) (https://cyberleninka.ru/journal/n/european-journal-of-economics-and-management-sciences?i=1122934)

12. Fevzi Okumus, Mostafa Rasoolmanesh. Cutting Edge Research Methods in Hospitality and Tourism. University of Central Florida, Emerald Publishing LimitedUSA, Taylor's University, Malaysia, 2023, ISBN: 978-1-80455-064-9 (Print)

13. Frolova, E.V., Kabanova, E.E., Rogach, O.V., Vetrova, E.A., & Ryabova, T.M. (2020). A spotlight on Russian tourism and hospitality industry. International Transaction Journal of Engineering, Management and Applied Sciences and Technologies https://doi.org/10.3390/books978-3-03921-472-3

14. Khaokhrueamuang, Amnaj et al., eds. Routledge Handbook of Tea Tourism. New York, New York: Routledge, 2023. Print.

15. Marius Mayer and 4 more. Cross-Border Tourism in Protected Areas: Potentials, Pitfalls and Perspectives (Geographies of Tourism and Global Change). London, 2022, Print, part of Geographies of Tourism and Global Change (5 books), ISBN-13: 978-3030059606

16. Measuring the Sustainability of Tourism – Learning from Pilots Published: December 2022 Pages: 54 eISBN: 978-92-844-2406-1 | ISBN: 978-92-844-2405-4

17. Methodological Notes to the Tourism Statistics Database, 2020 Edition. Published: February 2020 Pages: 233, eISBN: 978-92-844-2147-3https://doi.org/10.18111/9789284421473

18. Rodríguez-Díaz, Manuel; Espino-Rodríguez, Tomás F. Tourism destination management, Provided in Cooperation with: MDPI – Multidisciplinary Digital Publishing Institute, Basel, 2019, Print , ISBN 978-3-03921-472-3, MDPI, Basel,

19. TERRITORIAL STRUCTURE OF INBOUND AND DOMESTIC TOURISM IN THE BALTIC STATES, Aleksandrova, A. Y., Krasavtsev, I. V., 2023 https://balticregion.kantiana.ru/upload/iblock/03a/7_120-138.pdf

20. Tourism for Development.Vol 1. WTO,2023, eISBN: 978-92-844-1972-2 | ISBN: 978-92-844-19Supporting Jobs and Economies through Travel & Tourism – A Call for Action to Mitigate the Socio-Economic Impact of COVID-19 and Accelerate Recovery,World Tourism Organization 2020, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284421633

21. Tourism: The Business of Hospitality and Travel, 6th Edition (2018) (https://sanet.st/blogs/mgbook/tourism_the_business_of_hospitality_and_travel_th_edition.2976914.html)

22. Van Mari Buslon, Grayfield T. Bajao, Rene D. Osorno. Quality Service Management in Tourism and Hospitality. 2023. 124 p. https://www.wisemansbookstrading.com/product/quality-service-management-in-tourism-and-hospitality/

23. World Tourism Organization (2003), Using Cluster - Based Economic Strategy to Minimize Tourism Leakages (English version), UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284406951

24. World Tourism Organization (2004), WTO Metadata Project: General Guidelines for documenting tourism statistics (English version), UNWTO, Madrid, DOI:

https://doi.org/10.18111/9789284407200

25. World Tourism Organization (2009), Handbook on Tourism Destination Branding, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284413119

26. World Tourism Organization (2017), World Conference on Tourism and Future Energy – Unlocking Lowcarbon Growth Opportunities, EXPO 2017, Astana, Kazakhstan, 26–27 June 2017, UNWTO, Madrid. DOI: https://doi.org/10.18111/9789284419425

27. World Tourism Organization (2018), One Planet -Sustainable Tourism Programme Annual Magazine 2017/2018: Lead. Innovate. Finance. Empower, UNWTO, Madrid.

28. World Tourism Organization (2019), UNWTO Guidelines for Institutional Strengthening of Destination Management Organizations (DMOs) – Preparing DMOs for new challenges, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284420841

29. World Tourism Organization (2019), UNWTO Guidelines for Institutional Strengthening of Destination Management Organizations (DMOs) – Preparing DMOs for new challenges, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284420841

30. World Tourism Organization (2021), Brand Africa – A Guidebook to Strengthen the Competitiveness of African Tourism, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284423071.

31. World Tourism Organization (2023), Achieving the Sustainable Development Goals through Tourism – Toolkit of Indicators for Projects (TIPs), UNWTO, Madrid, https://doi.org/10.18111/9789284424344

32. World Tourism Organization and European Travel Commission (2020), Handbook on Tourism Destination Branding – Executive Summary, Japanese version, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284421534

33. World Tourism Organization; Centre of Expertise Leisure, Tourism & Hospitality; NHTV Breda University of Applied Sciences; and NHL Stenden University of Applied Sciences (eds., 2019), 'Overtourism'? – Understanding and Managing Urban Tourism Growth beyond Perceptions, Volume 2: Case Studies, Executive Summary, UNWTO, Madrid, DOI: https://doi.org/10.18111/9789284420643

Journals:

1. Bulletin of foreign and commercial information.
2. Modern Problems of Service and Tourism scientific and practical journal.
3. Business world. Tourism and Recreation.
4. Bulletin of the National Academy of Tourism.
5. Bulletin of the Association of Universities of Tourism and Service.
6. Customs Bulletin.
7. Economics and Life.
8. Tourism: Law and Economics.
9. Tourism: Practice, Problems, Prospects.
10. National Geographic Traveler.
11. Journal of Travel Research.
12. Journal of Vacation Marketing.
13. Forbes Travel.
14. Business World.
15. Kommersant.

16. Tourinfo magazine.
17. Five Stars magazine.
18. Modern Hotel magazine.
19. Marketing in Russia and Abroad magazine.
20. Harvard Business Review - Russia.
21. HoReCa online newspaper.
22. Hotel and Restaurant: BUSINESS AND MANAGEMENT magazine.

Internet sources:

1. Electronic libraries (EL) of RUDN University and other institutions, to which university students have access based on concluded agreements:
- RUDN University Electronic Library System (RUDN University ELS) http://lib.rudn.ru/MegaPro/Web
- ELS "University Library Online" http://www.biblioclub.ru
- ELS "Urait" http://www.biblio-online.ru
- ELS "Student Consultant" www.studentlibrary.ru
- ELS "Lan" http://e.lanbook.com/
- ELS "Troitsky Bridge"

Databases and search engines:
- electronic fund of legal and normative-technical documentation http://docs.cntd.ru/
- Yandex search engine https:// www.yandex.ru/
- Google search engine https://www.google.ru/
- SCOPUS abstract database http:// www.elsevierscience.ru/products/scopus/
- http://elibrary.ru/defaultx.asp- scientific electronic library: electronic versions of journal articles
- http://www.russiatourism.ru – official website of the Federal Agency for Tourism of the Russian Federation
- http://www.mos.ru – official website of the Tourism Committee of the Government o Moscow
- http://www.all-hotels.ru/ - all hotels of Moscow and Russia, description, telephones, booking services
- www.wto.ru
- www.unwto.org/index.php
- www.wlant-consult.ru
- www.rostourunion.ru/
- www.tpnews.ru/
- www.russiatourism.ru/
- www.customs.ru
- www.mineral.ru
- www.epp.eurostat.ec.europa.eu
- www.faostat.fao.org
- www.igc.int
- www.intracen.org
- www.fas.usda.gov
- www.gks.ru

- www.mintrans.ru
- www.tourbus.ru
- www.tourgrad.ru
- www.passperevozki.ru
- www.rzd.ru
- http://rucont.ru/ - ELS "Rucont"
- http://ruafisha.ru/%D1% - Ranking of the best event agencies and managers of Moscow.

The training toolkit and guidelines for student's self-studies to prepare to draft the degree thesis and defend it*:
1. The guidelines for drafting and formatting the degree thesis within the higher education programme "Business Processes in Tourism and Hospitality".
2. The procedure for checking the degree thesis in the Anti-Plagiarism system.
3. The procedure for conducting the final state examination under the higher education programme "Business Processes in Tourism and Hospitality" through the use of DLT and proctoring system.

*The training toolkit and guidelines for the student's self-studies are placed on the final state examination page in the university telecommunication training and information system under the set procedure.

8. ASSESSMENT TOOLKIT AND GRADING SYSTEM* FOR EVALUATION OF GRADUATES' COMPETENCES LEVEL

The assessment materials and the grading system* to evaluate the graduate's level of competences (competences in part) formation as the results of the higher education programme completion are specified in the Appendix to this syllabus.

* The assessment materials and the grading system are formed on the basis of the requirements of the relevant local normative act of RUDN University (regulations / order).

DEVELOPERS:

Head of Department of Tourism and Hotel Business		O.Yu. Zeveke
Position, Educational Department	Signature	Name

Professor, Department of Tourism and Hotel Business		E.S. Bogomolova
Position	Signature	Name

Head of Academic and Professional Training Office of the Educational Department		N.N. Arsenieva
Position, Educational Department	Signature	Name

HEAD OF EDUCATIONAL DEPARTMENT:

Deputy Director for Education		S.Yu. Murtuzalieva
Educational Department	Signature	Name

HEAD OF PROGRAMME:

Professor, Department of
Tourism and Hotel Business

E.S. Bogomolova

Position, Educational Department	Signature	Name