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Информация о владельце:

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PEOPLES' FRIENDSHIP UNIVERSITY OF RUSSIA

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**RUDN** University

# **Higher School of Management**

educational division (faculty/institute/academy) as higher education programme developer

### **COURSE SYLLABUS**

Strategic Management and Management by Objectives in Professional Sphere (course title)

# Recommended by the Didactic Council for the Education Field of:

43.04.02 Tourism

field of study / speciality code and title

The course instruction is implemented within the professional education programme of higher education:

Business Processes in Tourism and Hospitality

higher education programme profile/specialisation title

### 1. COURSE GOAL

The Strategic Management and Management by Objectives in Professional Sphere course is aimed at students' forming knowledge of the theoretical and methodological foundations of strategic management and management by objectives; developing practical skills in making strategic decisions in conditions of incomplete information and constant changes in the external environment, the ability to find alternative options in conditions of uncertainty in the field of tourism and know the methods of formation and economic efficiency of management by objectives in the tourism services market.

## 2. REQUIREMENTS FOR COURSE OUTCOMES

Mastering the Strategic Management and Management by Objectives in Professional Sphere course is designed for students to acquire the following competencies (parts of competencies):

Table 2.1. List of competences that students acquire when mastering the course

Competence		Competence Formation Indicators
Code	Competence Descriptor	(within this course)
GC-1	Able to search, critically analyze problem situations based on a systematic approach, and develop an action strategy	GC-1.1. Able to analyze the task highlighting its basic components; GC-1.2. Able to determine and prioritize the information required to solve the task; GC-1.3. Able to search for information to solve a given problem using various types of requests; GC-1.4. Able to offer options for solving a problem, analyze the possible consequences of their use.
GPC-2	Able to carry out strategic management of tourism activities at various management levels	GPC-2.1. Able to carry out strategic management of tourism activities at various management levels; GPC-2.2. Able to use basic methods and techniques of analysis, modelling and strategic planning of tourism activities at various management levels; GPC-2.3. Able to manage the process of organizational diagnostics and design of the activities of tourism enterprises.
PC-1	Able to carry out strategic planning of activities in tourism at various levels, organizing and supervising them	PC-1.1. Able to conduct strategic analysis, identify success factors, economically substantiate corporate and functional strategies for the development of tourism enterprises; PC-1.2. Able to form a concept and plan the implementation of a competitive strategy for the development of tourism enterprises; PC-1.3. Able to forecast the development of the tourism sector and tourism activities in the context of various levels of management, including based on foresight technologies.
PC-7	Able to assess the effectiveness of management decisions on choosing a concept, developing and implementing a plan for the	PCR-1.1. Able to assess the effectiveness of management decisions in strategic areas of activity of tourism enterprises;

Competence Code	<b>Competence Descriptor</b>	Competence Formation Indicators (within this course)		
	tourism enterprise development strategy	PCR-1.2. Able to formulate a plan for implementing a tourism enterprise strategy using project		
		management approach.		

### 3. COURSE IN HIGHER EDUCATION PROGRAMME STRUCTURE

The Strategic Management and Management by Objectives in Professional Sphere course refers to the core component of the B1 block of the higher educational programme curriculum.

Within the higher education programme students also master other disciplines (modules) and / or internships that contribute to the achievement of the expected learning outcomes for the Strategic Management and Management by Objectives in Professional Sphere course.

Table 3.1. The list of the higher education programme components that contribute to the

achievement of the expected learning outcomes for the course.

Drawing Subsequent			
Competence Code	Competence Descriptor	Previous Courses/Modules, Internships*	Subsequent Courses/Modules, Internships*
GC-1	Able to search, critically analyze problem situations based on a systematic approach, and develop an action strategy	•	<ul> <li>Business Intelligence and Data Analysis</li> <li>Preparing for defence and defending a graduation thesis</li> </ul>
GPC-2	Able to carry out strategic management of tourism activities at various management levels	<ul> <li>Organizing Project         Activities in Tourism     </li> <li>Research and         Development     </li> </ul>	<ul> <li>Territorial Recreational System Formation and Management</li> <li>Business Intelligence and Data Analysis</li> <li>Research and Development</li> <li>Pre-Graduation Internship</li> <li>Preparing for defence and defending a graduation thesis</li> </ul>
PC-1	Able to carry out strategic planning of activities in tourism at various levels, organizing and supervising them	<ul> <li>Tourist Market</li></ul>	<ul> <li>Service Quality         Management</li> <li>Business Intelligence         and Data Analysis</li> <li>Pre-Graduation         Internship</li> <li>Preparing for defence         and defending a         graduation thesis</li> </ul>

Competence Code	Competence Descriptor	Previous Courses/Modules, Internships*	Subsequent Courses/Modules, Internships*
PC-7	Able to assess the effectiveness of management decisions on choosing a concept, developing and implementing a plan for the tourism enterprise development strategy	<ul> <li>Tourist Market         Economics</li> <li>Hospitality Industry         Economy</li> </ul>	<ul> <li>Service Quality         Management</li> <li>Financial Management</li> <li>Maintaining Ecological         Balance of Tourist         Areas</li> <li>Pre-Graduation         Internship</li> <li>Preparing for defence         and defending a         graduation thesis</li> </ul>

<sup>\* -</sup>To be filled in according with the competence matrix of the higher education programme

# 4. COURSE WORKLOAD AND ACADEMIC ACTIVITIES

The total workload of the Strategic Management and Management by Objectives in Professional Sphere course is 2 credits.

Table 4.1. Types of academic activities during the period of mastering the HE programme

Type of Academic Activities		TOTAL, academic	Semester
		hours	2
Classroom learning, academic hours.		34	34
	including:		
Lectures		17	17
Lab work		-	-
Seminars		17	17
Self-study, academic hours		27	27
Evaluation and assessment (graded fail/pass),		9	9
academic hours		,	
Course workload	ac. hrs.	72	72
Course workload	credits	2	2

## 5. COURSE MODULE CONTENTS

Table 5.1. Course Module Contents

Module Title	Course Module Contents	Learning Activities*
Module1.	Topic 1. General characteristics of strategic	
Strategic management in	management. Theoretical and methodological	
tourism	foundations of strategic management.	
	Strategic management concept. Concept, essence, main	
	tasks and principles of theory and practice of strategic	Lecture,
	management. Role and prerequisites for strategic	Seminar
	management formation and development. Main	
	components and stages of strategic management	
	development. Objects and types of strategic	
	management. Functions of strategic management.	

<b>Module Title</b>	Course Module Contents	Learning Activities*
	Methodological and theoretical foundations of strategic	
	management. Principles of strategic management.	
	Strategic aspect in the management of tourism	
	organizations. Place of the discipline in the system of	
	economic, political and management disciplines and its	
	connection with other disciplines of the specialty.	
	Topic 2. Strategic management process and strategic vision.	
	Stages of strategic management. Model of the strategic	
	management process. Synthesis of internal strategic	
	factors. Concept and essence of strategy. Types of	
	strategies. Strategic alternatives and conditions for	
	implementing a strategy. Possible criteria for selecting	
	alternative solutions. Stages of strategy implementation	
	and levels of strategic changes. Tools for strategy	
	implementation. Strategy implementation process.	
	Strategic vision. Mission of an organization. Basic rules	
	for constructing a goal tree.	
	Topic 3. Role of strategic planning in the strategic	
	management system and its main characteristics.	
	Concept, essence and advantages of strategic planning.	
	Planning principles. Strategic planning concept.	
	Strategic planning procedures. Strategic planning	
	methodology. Strategic planning process. Strategic	
	planning logic and its elements. Strategic planning	
	principles. Strategic planning matrices. Advantages and disadvantages of strategic planning.	
	Topic 4. Strategic management methods.	
	Development management through selecting strategic	
	positions and ranking strategic objectives. Control by	
	strong and weak signals. Managing development in the	
	face of strategic surprises. Strategic recruitment	
	management. Development management in conditions	
	of change. Reasons for resistance to strategic change.	
	Features of applying strategic management in tourism.	
	Topic 5. Strategic management of organizational and	
	economic structure development in tourism sector.	
	Strategic management in government agencies,	
	municipal organizations. Strategic management in the	
	tourism sector. Strategic management in tourism	
	enterprises. Planning and implementing activities aimed	
36.1.1.2	at strategy implementation.	
Module 2.	Topic 6. Management by objectives in tourism and	
	by prerequisites for its application at the state level.	
Objectives in tourism	Programme-based planning and Management by	Lecture,
	Objectives as a branch of knowledge. Classification of	Seminar
	types of Management by Objectives (MBO): social	
	programming (based on elaborating development plans and target-oriented programmes), performance-based	
	and target-oriented programmes), performance-based	

Module Title	Course Module Contents	Learning Activities*
	budgeting (PBB), performance-based management. MBO and strategic planning in public administration. Historical sketch of the MBO development: MBO abroad and in the USSR. MBO in modern Russia. Feasibility and relevance of using programme-based methods as a tool of public administration in tourism. Essence of programme-based approach, its main components, functions and prerequisites for application.  Topic 7. Essence of the programme-based method and the procedure for developing programmes.  The procedure for developing, implementing and evaluating the effectiveness of state programmes (Regulation of the Government of the Russian Federation No. 588 of 2 August 2010). MBO methodological principles. MBO algorithm. Classification of methods used in the process of programme-based planning and management. Expert analytical methods: goal tree, SWOT analysis (as a method of analyzing a situation), scenario approach, decision tree, etc. Quantitative methods: statistical modelling (as a forecasting method), indicators,	Activities*
	network methods of planning and management, etc.  Programme implementation: direct and indirect methods of public management, project management methodology.  Topic 8. Financing target-oriented programmes  Sources of funding for target-oriented programmes: budgetary, extrabudgetary. Foreign investment.  Crediting target-oriented programmes. Stages of financing. Control over the expenditure of funds. Public and private partnership in tourism programmes.	
	Topic 9. Review of existing target-oriented programmes in tourism and ways to improve them. Analysis of national projects and federal target-oriented programmes of the Russian Federation: goals, objectives, structure, effectiveness. Implementation problems and ways to improve. Federal target-oriented programme "Domestic and Inbound Tourism Development in the Russian Federation (2019 - 2025)" Federal target-oriented programme "Culture and Tourism Development for 2013-2020". The state programme has the following subprogrammes: Heritage, Art, Tourism, Providing Conditions for the State Programme Implementation. Federal target-	
* T- 1- 511-1 : 1- f.	oriented programmes "Culture of Russia (2012-2020)" or <b>FULL-TIME</b> mode of study: <i>Lecture, Lab Work, Seminar.</i>	

<sup>\* -</sup> To be filled in only for **FULL-TIME** mode of study: *Lecture, Lab Work, Seminar*.

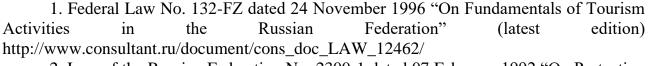
# 6. CLASSROOM EQUIPMENT AND TECHNOLOGY SUPPORT REQUIREMENTS

Table 6.1. Classroom Equipment and Technology Support Requirements

Classroom for Academic Activity Type	Classroom Equipment	Specialized educational / laboratory equipment, software and materials for mastering the discipline
Lecture	Classroom equipped with a set of specialized furniture; whiteboard; a set of devices includes portable multimedia projector, laptop, projection screen, stable wireless Internet connection.	(if necessary)  Microsoft Garant Consultant Plus Windows 7 KMS Corp (OS, Windows), MSOffice Professional Plus (office applications, MSOffice)
Seminar	Classroom equipped with a set of specialized furniture; whiteboard; a set of devices includes portable multimedia projector, laptop, projection screen, stable wireless Internet connection.	Microsoft Garant Consultant Plus Windows 7 KMS Corp (OS, Windows), MSOffice Professional Plus (office applications, MSOffice)
Self-Studies	Classroom equipped with a set of specialized furniture; PCs with access to electronic information and educational environment.	Microsoft Garant Consultant Plus Windows 7 KMS Corp (OS, Windows), MSOffice Professional Plus (office applications, MSOffice)

### 7. RESOURCES RECOMMENDED FOR THE COURSE STUDY

Laws and Regulations:



2. Law of the Russian Federation No. 2300-1 dated 07 February 1992 "On Protection of Consumer Rights" (latest edition) http://www.consultant.ru/document/cons\_doc\_LAW\_305/

3. Federal Law No. 216-FZ dated 29 July 2017 (as amended on 27 December 2018) "On Innovative Scientific and Technological Centres and on Amendments to Certain Legislative Acts of the Russian Federation"

http://www.consultant.ru/document/cons\_doc\_LAW\_221172/b819c620a8c698de35861ad4c 9d9696ee0c3ee7a/#dst100022

### Main Readings:

- 1. Management and Visualisation. Seeing Beyond the Strategic / G. Fletcher. Abingdon: Taylor & Francis, 2023. 140 p. ISBN 9781000851281, 9781032302515, 9781032302522, 9781003304166. Text: electronic // Lan: electronic library system. URL: https://directory.doabooks.org/handle/20.500.12854/121348
- 2. Digital Business Models / S. Ronteau, L. Muzellec, D. Saxena, D. Trabucchi. Berlin: De Gruyter, 2022. 182 p. ISBN 9783110762556, 9783110762419, 9783110762594. Text: electronic // Lan: electronic library system. URL: https://directory.doabooks.org/handle/20.500.12854/96546

### Additional Readings:

- 1. Marketing and Managing Tourism Destinations. 3<sup>rd</sup> Edition / A. Morrison. Abingdon: Routledge, 2023. 970 p. ISBN 978-1032380698.
- 2. Program Management: A Life Cycle Approach / G. Levin, J. Ward. Boca Raton: Auerbach Publications, 2012. 582 p. ISBN 978-1466516878.
- 3. Strategic Management and Competitive Advantage: Concepts and Cases. 6<sup>th</sup> Edition / J. Barney, W. Hesterly. London: Pearson, 2018. 544 p. ISBN 978-0134741147.
- 4. Strategic management in tourism / L. Moutinho, A. Vargas-Sánchez. Wallingford: CABI, 2000. 352 p. ISBN 978-0851992822.
- 5. Strategic Management: A Competitive Advantage Approach, Concepts and Cases. 16<sup>th</sup> Edition / F. David, F. David, M. David. London: Pearson, 2016. 704 p. ISBN 978-0134167848.
- 6. Strategic Management: Concepts and Cases. 4<sup>th</sup> Edition / J. Dyer, P. Godfrey, R. Jensen. Hoboken: Wiley, 2021. 512 p. ISBN 978-1119763543.

#### Internet Resources:

- 1. Electronic libraries (EL) of RUDN University and other institutions, to which university students have access based on concluded agreements:
  - RUDN University Electronic Library System (RUDN University ELS) http://lib.rudn.ru/MegaPro/Web
  - ELS "University Library Online" http://www.biblioclub.ru
  - ELS "Urait" http://www.biblio-online.ru
  - ELS "Student Consultant" www.studentlibrary.ru
  - ELS "Lan" http://e.lanbook.com/
  - ELS "Troitsky Bridge"
- 2. Databases and search engines:
  - electronic fund of legal and normative-technical documentation http://docs.cntd.ru/
  - Yandex search engine https://www.yandex.ru
  - Google search engine https://www.google.ru/
  - SCOPUS abstract database http://www.elsevierscience.ru/products/scopus/-

- http://www.tourlib.net All about tourism: tourism library.
- http://www.ekonomika.ru/ Economics and Life magazine.
- http://www.prime-tass.ru/ Prime Tass Economic information agency.
- http://www.infostat.ru/ Statistics of Russia information and publishing centre.
- http://www.finance-journal.ru/ Finance journal.
- http://profi.travel.ru/press/ Tourism and Travelling. Professional press.
- http://fcp.vpk.ru official website of the Department of State Target-Oriented Programmes and Capital Investments of the Ministry of Economic Development and Trade of Russia.
- http://www.programs-gov.ru official website of the Ministry of Regional Development of Russia
- http://www.economy.gov.ru website of the Ministry of Economic Development and Trade of Russia
- http://www.citystrategy.leontief.ru website of the Resource Centre for Strategic Planning (RCSP) at the Leontiev Centre

Educational and methodological materials for student self-studies when mastering the course/module\*:

- 1. Lecture course on Strategic Management and Management by Objectives in Professional Sphere.
  - 2. Methodological guidelines for students' self-studies when mastering the course.
- 3. Methodological recommendations for ensuring accessibility of the programme for students with limited health capacities.
- \* The methodological materials and guidelines for the self-studies are placed on the course page in the university telecommunication training and information system under the set procedure.

### Associate Professor, PhD in D.I. Chistyakov PhD in Sociology Position, Educational Department Signature Name Position, Educational Department Signature Name Position, Educational Department Signature Name **HEAD OF EDUCATIONAL DEPARTMENT: Head of the Department** H.A. Konstantinidi Educational Department Signature Name

### **HEAD OF HIGHER EDUCATION PROGRAMME:**

**DEVELOPERS:** 

Professor, Doctor habil. in Economics		E.S. Bogomolova
Position, Educational Department	Signature	Name